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Try the following, after each step check to see if the keys start working again:

- 1.) Perform a hard reset of the iPad. To perform a hard reset, hold down the Sleep/Wake button and the Home button at the same time until the Apple logo appears on the display.
- 2.) Go into settings > general > keyboard > hardware keyboard. Change the keyboard from Automatic to English (US), even if it already says English (US) with "Automatic" in the right margin.
- 3.) For keyboard settings, check: Settings > General > Keyboard > Keyboards > English (US) > QWERTY

Please let me know which one of these worked for you.